

#### GENERAL RENTAL CONDITIONS

#### RESERVATION

All bookings must be accompanied by a minimum deposit of 30% of the total amount of the stay including the price of accommodation and options. Any reservation made less than 30 days before the beginning of the stay must be accompanied by of the total amount of the stay. The balance must be paid no later than 30 days before the beginning of the stay. Any total or partial subletting - even free of charge - is prohibited.

#### **PAYMENT**

You can make your payments by French bank or post office cheque, Chèques Vacances, credit card, bank transfer or PayPal. No price reduction will be granted in the event of a delayed arrival or early departure.

#### CAUTION

The deposit for accommodation is paid on the day of arrival.

The sum of 60 € will be retained in the event that the rental is not made clean.

#### TOURIST TAX

The tourist tax is collected for the community of municipalities and the department.

#### **CANCELLATION**

In the event of cancellation of the stay more than 30 days before the scheduled arrival date, 30% of the rental amount is due. If the cancellation occurs less than 30 days before the scheduled arrival date, the entire rental is due. If you subscribe to the cancellation insurance of your rental contract, you will be reimbursed under the conditions provided for in this insurance contract, an extract of which is attached.

### DATE AND RESIDENCE

Stays start on the day of arrival between 4 pm and 8 pm and end on the last day between 8 am and 10 am.

#### **EOUIPMENT**

You will find an inventory in your accommodation. Any complaint concerning it must be made no later than morning after your arrival. Otherwise, it will be considered approved.

#### **INSURANCE**

We decline any responsibility in the event of loss or theft of a personal object, as well as injuries or damage that may occur to you or your personal belongings during the stay. In this regard, check with your insurance company for more information in order to extend your own guarantees if necessary.

#### **VEHICLE**

Parking for a single vehicle is provided (except bicycles and motorcycles).

## RULES OF PROCEDURE

All tenants are required to comply with the campsite's internal regulations.

# CONSUMPTION MEDIATION

In accordance with the provisions of Article L 612-1 of the Consumer Code, any customer of the campsite has the right to use a consumer mediator free of charge to resolve amicably a dispute between him and the operator of the land. The contact details of the consumer mediator that the customer can enter are as follows: www.medicys.fr contact@medicys.fr 73 boulevard de Clichy 75009 Paris +33 (0)1 49 70 15 93